

## RML Quarterly Report

### National Network of Libraries New England Region

Quarter 2 Year 4: August 1, 2014 - October 31, 2014

Contractor Name: Lamar Soutter Library University of Massachusetts

#### Executive Summary - Note staff changes, major accomplishments and challenges

##### Administrative:

- Number of awards processed
- NER staff hosted a UMMS Fellow for the month of August
- Resource Library Directors meeting was held
- Hospital Librarians Advisory Group meeting was held
- NER conducted a virtual regional update in conjunction with MLA and NLM
- Bi-Annual State Library Call scheduled and held
- Hospital Librarians Advisory Group website was updated
- Q&A session held at the NAHSL Annual Meeting

*Focused Outreach:* New Hampshire is the location for our Focused Health Information Outreach Project for Year 4. New England Region staff wrapped up Key Informant Interviews and provided support to libraries and organizations interested to apply for Focused Outreach funding. Staff made site visits to the Concord Public Library, New Hampshire State Library, and to a Community College Library Directors meeting to provide support to plan health information outreach projects. In early August, Meredith Solomon taught a DIMRC and WISER training to LEPC members at Daniel Webster College. Michelle Eberle and LSL Library Fellow, Molly Higgins, visited the NH State Library to provide hands-on MedlinePlus training for the Director of Operations and Family Resource Center Librarian. The site visit resulted in plans for a MedlinePlus train-the-trainer for Library Cooperatives throughout the state. The New Hampshire State Library added MedlinePlus, PubMed and other NLM resources to their database list. They also printed mailing labels for a NN/LM NER state-wide membership drive. Also in August, Stephanie Friree held a conference call with Southern and Northern AHEC Directors. In October, Stephanie Friree exhibited at the Erik Cogswell Memorial Conference in Portsmouth, NH and the New England College Health Association in New Castle, NH. NAMI-NH, NASW-NH, and the Social Work Department at Plymouth State College expressed interest to host NER trainings.

The following organizations applied and were awarded Focused Outreach funding:

Focused Outreach Funding	
Project	Organization
Vermont School Nurse Health Information Access	VT Higher Education Collaborative
New Hampshire Health Information Community Engagement	State of NH(NH State Library)
Nashua Patient Self-Advocacy	City of Nashua (Public Health)
Library Outreach for Access and Functional Needs During a Disaster	City of Nashua (Emergency Management)
New Hampshire AHEC Health Literacy Project	NH AHEC
New Hampshire Nursing Information Literacy Assignments and Resources	Great Bay Community College

As a continuation of the Vermont Focused Outreach Project, NER funded the Vermont Higher Education Collaborate for a Health Information Access project to connect unaffiliated school nurses in Vermont with the resources of the University of Vermont's Dana Medical Library. The project was initiated and publicized this fall. The Vermont State Library's project is still underway. The Vermont Focused Outreach Final Report is in the final stages. Also, the Director of Health Education at Castleton State College applied to present about their Focused Outreach project at the VT AHPERD conference:

Using Medline Plus to Teach NHES 3 Accessing Information Skills Gateway 1

Katy Culpo, Castleton College, Daniel Belleville, Brynna-Lee Carper, Kali Trautwein, and Andrew Worden

Four Castleton College students share their experiences creating and implementing a lesson plan focused on using Medline Plus to access valid health information. The students will also share and reflect on their experiences teaching their lessons to middle school and high school students. (This project was funded in whole or in part with Federal funds from the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Contract No. HHS-N-276-2011-001C with the University of Massachusetts Medical School.) Health, Pre-professional preparation, Secondary

#### **COI Activities:**

*Health Care Workforce:* The group continues to work with the planning committee to identify future programing.

*Healthy Literacy:* Anne-Marie Kaminsky (COI Leader) and Michelle Eberle (COI Facilitator) held several conference calls with Helen Osborne to plan a Health Literacy Workshop, "Take Action: Be a Health Literacy Hero" for December. Michelle identified and invited four librarians to participate on a panel. Michelle led a conference call with the Keynote, the four librarians, and COI Leader to plan for the "Conversation with Librarians." The Peters Health Sciences Library at Rhode Island Hospital applied to be the project manager for the workshop. Madge Boldt from Rhode Island Hospital worked with Michelle to coordinate details for the workshop. Publicity for the workshop is below:

#### **Take Action: Be a Health Literacy Hero**

The National Network of Libraries of Medicine, New England Region invites you to attend a free workshop for librarians and others interested to learn more about health literacy.

**Keynote Speaker:** Helen Osborne, <http://www.healthliteracy.com/>

**Date:** Thursday, December 4, 2014 (snow date: December 5)

**Location:** University of Massachusetts Medical School, Worcester

**Room:** Albert Sherman Center, Cube, Room AS3.2120 (3rd floor)

Campus Map

**Time:** 9:30 AM – 2:15 PM

*Healthy Communities:* In September, Michelle Eberle (COI Facilitator) and Margot Malachowski (COI Leader) co-led a planning meeting of the health statistics book discussion group. NER invited librarians to offer a book discussion group featuring the book, Know Your Chances: Understanding Health Statistics. Stephen Woloshin and Lisa Schwartz, the authors of the book, are participating in the project and attended both planning meetings. Cindy Olney, OERC, also attended both planning meetings to help develop materials. Libraries and organizations selected to participate are required to: host/lead the book discussion at least once; join us for a planning teleconferences, and provide a brief post-project report to share their experiences. Participants met for planning teleconferences to develop materials for the book discussion group on: Thursday, September 4th at 2 PM and Tuesday, September 30th at 2 PM.

## Background:

On March 4, 2014, the authors of Know Your Chances: Understanding Health Statistics presented a webinar for the Healthy Communities, Community of Interest. The recording is available at: <https://webmeeting.nih.gov/p3n5k2rykp0/> The book is available in full text on the PubMed Bookshelf at: <http://www.ncbi.nlm.nih.gov/pubmedhealth/PMH0050876/> The webinar prompted interest in book clubs to help consumers learn how to understand statistics, know what questions to ask, and see through the hype of health news reporting.

Participants will get the following from the experience:

- Collaboration with the authors to develop book discussion support materials
- Peer support for running a book discussion group
- Experience developing assessment/evaluation materials with the support of the NN/LM OERC (Outreach Evaluation Resource Center)
- Opportunity to jointly author a journal article/publication highlighting the project

Project participants include:

- Donna Belcinski, Greenwich Hospital, Connecticut
- Maureen Dunn, Concord Hospital Library, New Hampshire
- Joanne Doucette, Massachusetts College of Pharmacy and Health Sciences Library
- Jeannine Gluck, ECHN Library, Connecticut
- Jane Kearns, Hartness Library, CCV/VTC, Vermont
- Barbara Keef, Windham Public Library, Maine
- Lauren Olewnick, Castleton State College Library, Vermont
- Margaret Perkins, Medway Public Library, Massachusetts
- Stacy Wein, Copley Hospital Library, Vermont

*Health IT:* The Health IT COI hosted a webinar titled [Adding Value to EHRs: Librarians Step Up](#). There was 159 registrants for this event. Mina Davenport, MLS, CT – UCSF Bennioff Children’s Hospital, Oakland, CA and Dina McKelvy, MLA, AHIP, Maine Medical Center, Portland, ME were our speakers. There was some great discussion and we look forward to scheduling a program for the Winter and Spring. Jenny Miglus, HealthIT COI has been a great asset to this COI with engaging ideas and topics.

## National Task Force Activities:

*K-12 Initiative:* As a continuation of the Vermont Focused Outreach Project, NER funded the Vermont Higher Education Collaborate for a Health Information Access project to connect unaffiliated school nurses in Vermont with the resources of the University of Vermont’s Dana Medical Library. The project was initiated and publicized this fall. Also, the Director of Health Education at Castleton State College applied to present about their Focused Outreach project at the VT AHPERD conference:

Using Medline Plus to Teach NHES 3 Accessing Information Skills Gateway 1

Katy Culp, Castleton College, Daniel Belleville, Brynna-Lee Carper, Kali Trautwein, and Andrew Worden

Four Castleton College students share their experiences creating and implementing a lesson plan focused on using Medline Plus to access valid health information. The students will also share and reflect on their experiences teaching their lessons to middle school and high school students. (This project was funded in whole or in part with Federal funds from the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Contract No. HHS-N-276-2011-001C with the University of Massachusetts Medical School.) Health, Pre-professional preparation, Secondary

Michelle Eberle hosted a New England Region teleconference for representatives from all of the six State Libraries. Representatives support school libraries in addition to public, academic, and special libraries. Michelle presented an update on NER's recent programs and initiatives. The Rhode Island State Library requested a site visit from NER to keep their entire staff up-to-date on NER services and NLM resources. NER would like to make site visits to all six of the State Libraries over the next 2 years.

## **Network Infrastructure**

### **Regional Advisory Committee (RAC) activities**

*Resource Libraries Directors:* The Resource Library Directors meet on Sept 12, 2014 in Worcester, MA. Thirteen members were able to attend. NER staff presented an update on programs and a summary from the mid-contract site review. Members had the opportunity to express ideas on how the NER can help meet their needs. Each member also had the opportunity to share updates from their own institution.

*Regional Advisory Committee:* Arrangements were made in this quarter for the annual meeting of the Regional Advisory Group meeting on November 21, 2014 at the University of Massachusetts Medical School in Worcester, MA.

*Hospital Librarians Advisory Group (HLAG):* A phone meeting was held Sept 24<sup>th</sup>. Sub-committees reported out and updates to the website were discussed. A spring program is being developed on advocacy.

### **Information Technology and Transfer**

**Evidence Based Health** – Brief narrative of programs to assist the information professional in promoting evidence based health information, including e-science initiatives.

A full description of e-science activities are below.

### **Assessment and evaluation activities/data**

### **Outreach**

#### **All newly funded awards and projects – Title, Lead Organization, City/State**

<b>Title</b>	<b>Lead Organization</b>	<b>City/State</b>
Tribal Health: Decolonizing Our Foodways	Mohegan Tribe	Uncasville, CT
Health Literacy Program Day	Rhode Island Hospital	Providence, RI
VT School Nurse Health Information Access	VT Higher Ed Collaborative	Montpelier, VT
CoughSpot Community Education Continuation	CoughSpot	Woonsocket, RI
New Hampshire Nursing Information Literacy Assignments and Resources	Great Bay Community College	Portsmouth, NH
Nashua Patient Self-Advocacy Project	City of Nashua Division of Public Health	Nashua, NH
New Hampshire AHEC Health Literacy Project	Northern/Southern NH AHEC	Littleton, NH
New Hampshire Health Information Community Engagement Project	New Hampshire State Library	Concord, NH
Library Outreach for Access and Functional Needs During a Disaster	City of Nashua Emergency Management	Nashua, NH
Concord Public Library Speaker Series	Concord Public Library	Concord, NH

## **Update of ongoing major project (funded at ≥ \$15,000)**

**Project: Supporting eScience Learning and Practice through the New England Region: A Strategic Approach**  
**Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

During this quarter, the e-Science Symposium planning team (Elaine, Raquel, and Donna) issued invitations to National Science Foundation directors to be keynote speakers, and asked assistance from colleagues to find a regional researcher and graduate student who would discuss their data management issues after the keynote. Accepted invitations from speakers for the afternoon portion of the symposium were confirmed. Online user studies of the e-Science Portal were conducted and analyzed by the e-Science Portal design team. An exploratory meeting was held that included members of the e-Science Program Advisory board, e-Science Portal co-chair, and non-STEM librarians from the New England region who are working with data. The intent of this meeting was to identify common needs and elicit interest in broadening collaborations between the e-Science COI and non-STEM regional librarians. There was a great deal of interest among meeting attendees for expanding the e-Science initiatives to a broader audience. Meeting evaluations and breakout discussions will be reviewed by the e-Science Program team and Advisory Board in early December. Eight manuscripts were submitted to the Journal of eScience Librarianship for an upcoming special issue on teaching research data management. Donna Kafel and Regina Raboin presented “What are we doing about Data? Emerging roles in data librarianship” at the annual meeting of the Oberlin Science Librarians at Williams College. Simmons student Julie Goldman worked with Elaine and Donna and developed a survey about library data services which she subsequently sent to regional resource medical libraries, as part of her professional field experience. Donna received evaluations and feedback from libraries piloting NECDMC and prepared them for an upcoming November meeting with the NECDMC team. The Science Boot Camp planning group met and debriefed this year’s boot camp and began planning the June 2015 Science Boot Camp. Bowdoin College became a boot camp sponsor and has offered to host the 2015 boot camp. Elaine Martin and Donna Kafel worked with Susan Stearns of the Boston Library Consortium to plan a Digital Science workshop that will be held at UMass Medical School in November. Regina Raboin, Donna Kafel, Andrew Creamer, and Elaine Martin wrote an article “A collaborative effort to develop a data management curriculum” which was published in *Library Connect*. The third iteration of the Science Data Management class started in early September and has ten students enrolled. The teaching team includes Elaine Martin, Andrew Creamer, Julie Goldman, Regina Raboin, Rebecca Reznik-Zellen, and Donna Kafel. Unique to this semester’s class is that it is being taught simultaneously to students at the Boston campus and students at the Mt. Holyoke campus via videocasting systems.

**Project: Public Health Information Access**

**Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

The PHIA project supports the purchase of licensed information resources on behalf of public health departments in the New England states, Colorado, Kentucky, Arkansas, Maryland, Alaska, Wisconsin, Indiana and Hawaii. Continuation of this project assures continued access to resources, training and support. This quarter the project continued its second round of formal evaluation with seven of the state partners (Hawaii, Maryland, Indiana, Wisconsin, Alaska, Kentucky, and Arkansas); and held its initial meeting to introduce stakeholders to the project in Utah. West Virginia participated in the two day introductory training, and dates have been set for Washington State’s training in January. Lastly, a presentation was given at the Quint Meeting in Denver.

**Project: Partners in Information Access for the Public Health (PHPartners)**

**Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

Project activities this quarter include working to implement the GovDelivery email delivery system that will allow users to sign up for and receive email announcements on new resources about specific public health topics; working to improve the responsive design of PHPartners.org; working on adding tools to provide users the ability to share

PHPartners content by email and social media; completing the NIH 2014 Records Management Training; preparing for and presenting at the PHPartners Editorial Board meeting; and discussing a future usability study to assess and redesign the PHPartners.org website. Enhancements to the website this quarter include the addition of “Get email updates,” “Subscribe to RSS,” and “Share” buttons on every page; improving the responsive design of PHPartners.org home page by changing the placement of the “In the Spotlight” and featured resources promotion boxes; designing a new GovDelivery box on the home page to allow users to sign up for topic-specific emails; improving the responsive design of PHPartners.org topic pages by balancing the font size of the text; adding a new link to the PHPartners “Contact Us” form on every page; improving the Suggest-a-Link form; improving the responsive design of PHPartners.org search results page; adding instructions on the Conference and Meetings page on how to submit a link to an upcoming conference or event; adding a new category, “Legislation and Policy Education and Training” to the Legislation and Policy page; and creating topic-specific news categories on the Bioterrorism; Health Data Tools and Statistics; Health Promotion and Health Education; Public Health Genomics; Environmental Health; Literature and Guidelines; and Education and Training pages.

**Presentations and training provided by RML staff - Activity Name, County/State, Estimated # of Participants, Activity Conducted Remotely**

Date	Staff Member	Title	Location	# of Participants	Mode
8/7/2014	Frirree	PubMed Basics	Online	26	Distance
8/7/2014	Solomon	DIMRC & WISER	Nashua, NH	1	In-Person
8/21/2014	Eberle/Higgins	MedlinePlus	Concord, NH	2	In-Person
8/25/2014	Solomon	PubMed for Residents	Providence, RI	10	In-Person
9/4/2014	Frirree	Technology Today: Ready, Set, Go!: Easy-to-use online tools to create effective tutorials	Worcester, MA	36	Webinar
9/11/2014	Eberle	Grant and Proposal Writing	Middletown, CT	15	In-person
9/12/2014	Piorun/Eberle	Resource Library Directors Meeting	Worcester, MA	23	In-person
9/16/2014	Frirree	Site visit & PubMed Update	Presque Isle, ME - Northern Maine Community College	2	In-person
9/16/2014	Frirree	PubMed for Nursing	Presque Isle, Me - Aroostook Medical Center	11	In-person
9/16/2014	Solomon	PubMed for Residents	Lewiston, ME	27	In-Person
9/16/2014	Solomon	PubMed for Nursing Faculty	Lewiston, ME	7	In-Person
9/17/2014	Frirree	PubMed Update	Bangor, ME - Dorothea Dix Psychiatric Center	1	In-person
9/17/2014	Frirree	PubMed Update	Bangor, ME - Eastern Maine Medical Center	4	In-person
9/18/2014	Eberle	SeniorHealth	Randolph, MA	99	In-person
9/19/2014	Solomon	DIMRC, CHEMM, REMM	Plymouth, MA	2	In-person

9/19/2014	Solomon	DIMRC, CHEMM, REMM	Plymouth, MA	4	In-person
9/22/2014	Eberle	State Library Biannual Teleconference	Worcester, MA	9	Webinar
9/23/2014	Eberle - Olney	Compelling Counts: Trends in Evaluation Data Reporting	Worcester, MA	25	Webinar
10/3/2014	Eberle	Grant and Proposal Writing (2 sessions)	Hartford, CT	32	In-person
10/9/2014	Piorun/Eberle	NN/LM NER Update to Region	Worcester, MA	75	Webinar
10/20/2014	Eberle	Grant and Proposal Writing	Rockport, ME	25	In-Person
10/21/2014	Piorun	NN/LM NER Q&A for Region	Rockport, ME	85	In-Person

### **Exhibits**

<b>Date</b>	<b>Conference</b>	<b>Location</b>
8/8/2014	Pleasant Point Passamaquoddy Community Fair	Perry, ME
9/17/2014	Mass. Association of Hazardous Materials Technicians	Plymouth, MA
10/8/2014	CT Concussion Conference	Hamden, CT
10/23/2014	Annual Erik Cogswell Memorial Conference	Portsmouth, NH
10/29-31/2014	New England College Health Association	New Castle, NH

### **Other Staff Activities**

**Classes, publications, and resources developed by RML staff** – Title, Medium, Submitted to MLA Educational Clearinghouse (yes/no)

<b>Title</b>	<b>Medium</b>	<b>Clearinghouse</b>

Brief narrative of other notable staff activities arranged chronologically, 1-2 sentences per item

### **Network Support**

<b>Docline</b>	<b>Loansome Doc</b>	<b>Linkout</b>	<b>Library Closing</b>	<b>Membership Support</b>	<b>New Members</b>
38	0	3	1	20	25

<b>Date</b>	<b>Name</b>	<b>Activity</b>
8/1/2014	Stephanie Friree	Expert Searching Rotation Review
8/1/2014	Stephanie Friree	FO: Phone call with Great Bay Community College - project planning
8/4/2014	Stephanie Friree	RML Fellow Rotation Welcome Meeting
8/4/2014	Elaine Martin	PHIA phone call
8/4/2014	Michelle Eberle	Web Update: NN/LM Health Literacy Manual with Penny Glassman
8/5/2014	Stephanie Friree	Meeting with Fellow Shadowing me as part of rotation

8/6/2014	Elaine Martin	Network meeting with Boston University
8/6/2014	Meredith Solomon	Call NE Medical Reserve Corp
8/7/2014	Stephanie Friree	PubMed Basics Webinar
8/7/2014	Meredith Solomon	DIMRC/WISER training
8/7/2014	Meredith Solomon	Concord Public Library Site Visit (FO)
8/7/2014	Michelle Eberle	Call: Focused Outreach Key Informant Interview with NASW NH Executive Director
8/8/2014	Stephanie Friree	FO: Conference call with SNH AHEC Director & Northern NH AHEC Director
8/8/2014	Stephanie Friree	Meeting with MA AHEC Program Director
8/8/2014	Michelle Eberle	Meeting: Consumer Health Introduction for LSL Library Fellow
8/8/2014	Michelle Eberle	Site Visit: MA AHEC HOSA Advisor
8/13/2014	Elaine Martin	Kafel presented material on NECDMC to Canadian Health Sciences Librarian consortium
8/14/2014	Elaine Martin	Attended Umass 5 College copyright meeting
8/18/2014	Stephanie Friree	RML Fellow Weekly Review
8/18/2014	Elaine Martin	Attended Umass 5 College Library Directors Meeting
8/18/2014	Meredith Solomon	Reviewed Award Proposal from NH on Emergency Preparedness
8/18/2014	Michelle Eberle	Call: Focused Outreach Planning Call with NH State Library
8/19/2014	Stephanie Friree	FO: Phone call with Great Bay Community College - project planning, and proposal finalization
8/19/2014	Michelle Eberle	Call: Training for new Tech Support fo NLM AAHSL Fellowship
8/20/2014	Michelle Eberle	Teleconference: Tech Support for NLM AAHSL Fellowship
8/21/2014	Stephanie Friree	HLAG webpage discussion meeting for updating
8/21/2014	Michelle Eberle and Molly Higgins	Site Visit: Training for NH State Library Family Resource Center Library and Director of Operations
8/22/2014	Stephanie Friree	PubMed Users Group
8/22/2014	Michelle Eberle	AHIP Mentoring
8/25/2014	Elaine Martin	PHIA phone call
8/25/2014	Meredith Solomon	Reviewed award proposal for Nahsu PH department
8/27/2014	Meredith Solomon	Phone call w/ DIMRC about MAHMT presentation
8/27/2014	Michelle Eberle	Call: OERC Interview
8/28/2014	Stephanie Friree	Outreach Teleconference
8/28/2014	Meredith Solomon	Adobe Connect session with librarians from Bryant Univeristy regarding LinkOut and MyNCBI share links
8/28/2014	Michelle Eberle	Teleconference: Joint Outreach/Consumer Health Coordinators
8/29/2014	Meredith Solomon	FO Proposal review (Concord Public Library)
8/29/2014	Michelle Eberle	Call: Anne-Marie Kaminsky and Helen Osborne - planning for Health Literacy Program Day
9/2/2014	Elaine Martin	PHIA phone call
9/2/2014	Michelle Eberle	Call: Consultation for Maine State Library to plan potential health literacy statewide initiative Email: Connected Maine State Library with Regional CMS Coordinator
9/4/2014	Stephanie Friree	Technology Today: Ready, Set, Go!: Easy-to-use online tools to create effective tutorials
9/4/2014	Michelle Eberle	Teleconference: Know Your Chances, Understanding Health Statistics Planning (with authors)
9/5/2014	Michelle Eberle	Email: Wrote publicity for VT School Nurse Health Information Access Project
9/9/2014	Stephanie Friree	RML All Staff Teleconference
9/9/2014	Michelle Eberle	Site Visit: Director of Education for Interpreters at Umass Memorial (with Catherine Carr)
9/9/2014	Michelle Eberle	Teleconference: RML All



9/10/2014	Elaine Martin	Presentation to NLM Board of Regents, NLM, on PHIA project
9/11/2014	Stephanie Frirée	WebSTOC Teleconference
9/12/2014	Stephanie Frirée	FO: NH Comprehensive Cancer Collaboration Strategy Meeting
9/12/2014	All Staff	Resource Library Directors meeting
9/12/2014	Michelle Eberle	Meeting: Resource Library Directors Meeting
9/16/2014	Stephanie Frirée	Site visit & PubMed Update class at Northern Maine Community College
9/16/2014	Stephanie Frirée	PubMed for Nursing at Aroostook Medical Center
9/17/2014	Stephanie Frirée	PubMed Update at Dorothea Dix Psychiatric Center
9/17/2014	Stephanie Frirée	PubMed Update at Eastern Maine Medical Center
9/17/2014	Elaine Martin	NECDMC Meeting
9/17/2014	Michelle Eberle	Call: Clear Conversations consultation for Dartmouth Biomedical Libraries
9/19/2014	Stephanie Frirée	MAHSLIN Board Meeting
9/19/2014	Michelle Eberle	Call: Health Literacy Program Day Planning with Helen Osborne and Anne-Marie Kaminsky
9/24/2014	Stephanie Frirée	Exhibit: CT Concussion Conference
9/25/2014	Stephanie Frirée	Outreach Teleconference
9/25/2014	Michelle Eberle	Teleconference: Outreach
9/26/2014	Stephanie Frirée	Professional Development: MAHSLIN CE Course, Ninja Strategies
9/26/2014	Stephanie Frirée	PubMed Users Group
9/26/2014	Michelle Eberle	Call: Cindy Olney - planning health statistics book discussion evaluation
9/30/2014	Stephanie Frirée	LSL All Staff retreat
9/30/2014	Elaine Martin	Presented at all library retreat; state of the library and RML
9/30/2014	Michelle Eberle	Teleconference: Know Your Chances, Understanding Health Statistics Planning (with authors)
10/1/2014	Stephanie Frirée	Google Hangout test meeting
10/2/2014	Stephanie Frirée	LSL Morning Report
10/2/2014	Michelle Eberle	Email: Provided Boston School Nurse with Spanish video about immunization upon request
10/2/2014	Michelle Eberle	Email: NER Weekly Update
10/3/2014	Stephanie Frirée	Professional Development: Only Write It Once: Using Social Media to Simplify Marketing
10/7/2014	Stephanie Frirée	RML All Staff Teleconference
10/7/2014	Michelle Eberle	Web Update: Updated the Affordable Care Act and Libraries Site: <a href="http://nnlm.gov/ner/training/aca.html">http://nnlm.gov/ner/training/aca.html</a>
10/7/2014	Michelle Eberle	Webinar: Attended Hospital Library Chat
10/9/2014	All Staff	NER Update Webinar
10/9/2014	Stephanie Frirée	WebSTOC Teleconference
10/9/2014	Michelle Eberle	Email: NER Weekly Update
10/9/2014	Michelle Eberle	Webinar: Attended NLM Ebola Webinar
10/14/2014	Stephanie Frirée	Communications with physician regarding RAC meeting invite
10/15/2014	Stephanie Frirée	FO: NH Comprehensive Cancer Collaboration Strategy Meeting
10/16/2014	Stephanie Frirée	Professional Development: Rise of the Databrarian Webinar
10/16/2014	Stephanie Frirée	Communications with UVM for digitization project update
10/16/2014	Michelle Eberle	Email: NER Weekly Update
10/17/2014	Stephanie Frirée	FO: Phone call with Great Bay Community College - check in status update on project
10/17/2014	Stephanie Frirée	FO: Planning call with the NH Comprehensive Cancer Collaboration
10/19/2014	All Staff	NAHSL

10/22/2014	Stephanie Friree	FO: NH Comprehensive Cancer Collaboration Strategy Meeting
10/22/2014	Michelle Eberle	Professional Development: MLA Systematic Review Webinar
10/23/2014	Stephanie Friree	Exhibit: Erik Cogswell Memorial Conference
10/23/2014	Michelle Eberle	Email: NER Weekly Update
10/28/2014	Stephanie Friree	OERC webinar: Evaluation 2.0: Trends, New Ideas, and Cool Tools
10/28/2014	Stephanie Friree	FO: communications with NH AHEC follow up check in on project progress
10/28/2014	Michelle Eberle	Teleconference: OERC Evaluation Liaisons
10/28/2014	Michelle Eberle	Meeting: Umass Med School Blind Spot Book Discussion Group
10/29/2014	Stephanie Friree	Exhibit: NECHA 2014
10/29/2014	Michelle Eberle	Webinar: Health IT Librarian Super Users
10/29/2014	Michelle Eberle	Conference Planning: Applied for MLA CHIS CE for the Be a Health Literacy Hero Workshop
10/30/2014	Michelle Eberle	Email: NER Weekly Update
10/30/2014	Michelle Eberle	Site Visit: NH Hospital - Focused Outreach Planning
10/31/2014	Stephanie Friree	FO: communication with NH Comprehensive Cancer Collaboration - project proposal finalization
10/31/2014	Michelle Eberle	AHIP Mentoring